



**SURVIVOR'S
HOPE
CRISIS
CENTRE**

ANNUAL REPORT

2019-2020

Contents

1. Mission

2. Programs

3. Region of Operation

4. History

5. Directors

6. Chair Report

7. Executive Director's Report

8. Financial Statements

1. Mission

“Partnering with communities to offer hope and healing through support and education”

The mission of Survivor’s Hope Crisis Centre Inc. is to provide support and services through programming in eastern Manitoba. We provide sexual assault crisis intervention and support to survivors and secondary victims of sexual assault through our SARAH Program, act as an educational resource for schools through our SADI Program, and engage community and service providers through projects under our Reaching Out Program.

2. Programs

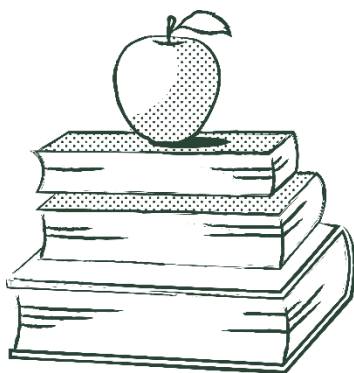
SARAH Program – *“Offering hope and validation to those affected by sexual assault”*



The SARAH Program provides support, and facilitates healing of sexual assault survivors by:

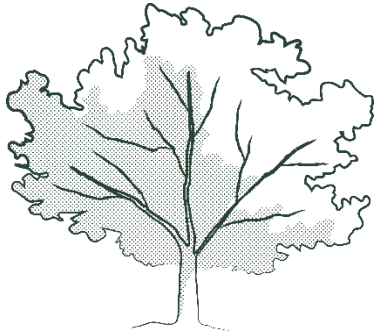
- Providing on-call response to emergency sexual assault calls from the Beausejour, Selkirk, Pinawa and Powerview-Pine Falls Hospitals and regional RCMP detachments in Powerview, Lac du Bonnet, Selkirk, Beausejour and Oakbank.
- Offering support and information to the sexual assault survivor while in the hospital, with the police, or through our office.
- Providing sexual assault crisis intervention services, hospital accompaniment, and referrals to support services.

SADI Program – *“Preparing youth for strong, healthy and respectful relationships”*



The SADI Program is an educational resource for schools in our region and is designed to raise expectations for equality and respect in relationships. Set of three workshops are designed and delivered to grades 6, 8, 10 and 12 students to address the root causes of relationship and sexualized violence. Our program enhances safety and respect in schools and communities, as well as promoting youth leadership in the prevention of violence. Our hope is that by partnering with schools we can reinforce the groundwork for healthy relationships thereby reducing victimization in schools, families and communities.

Reaching Out Program – *“Engaging communities – empowering individuals – supporting victims”*

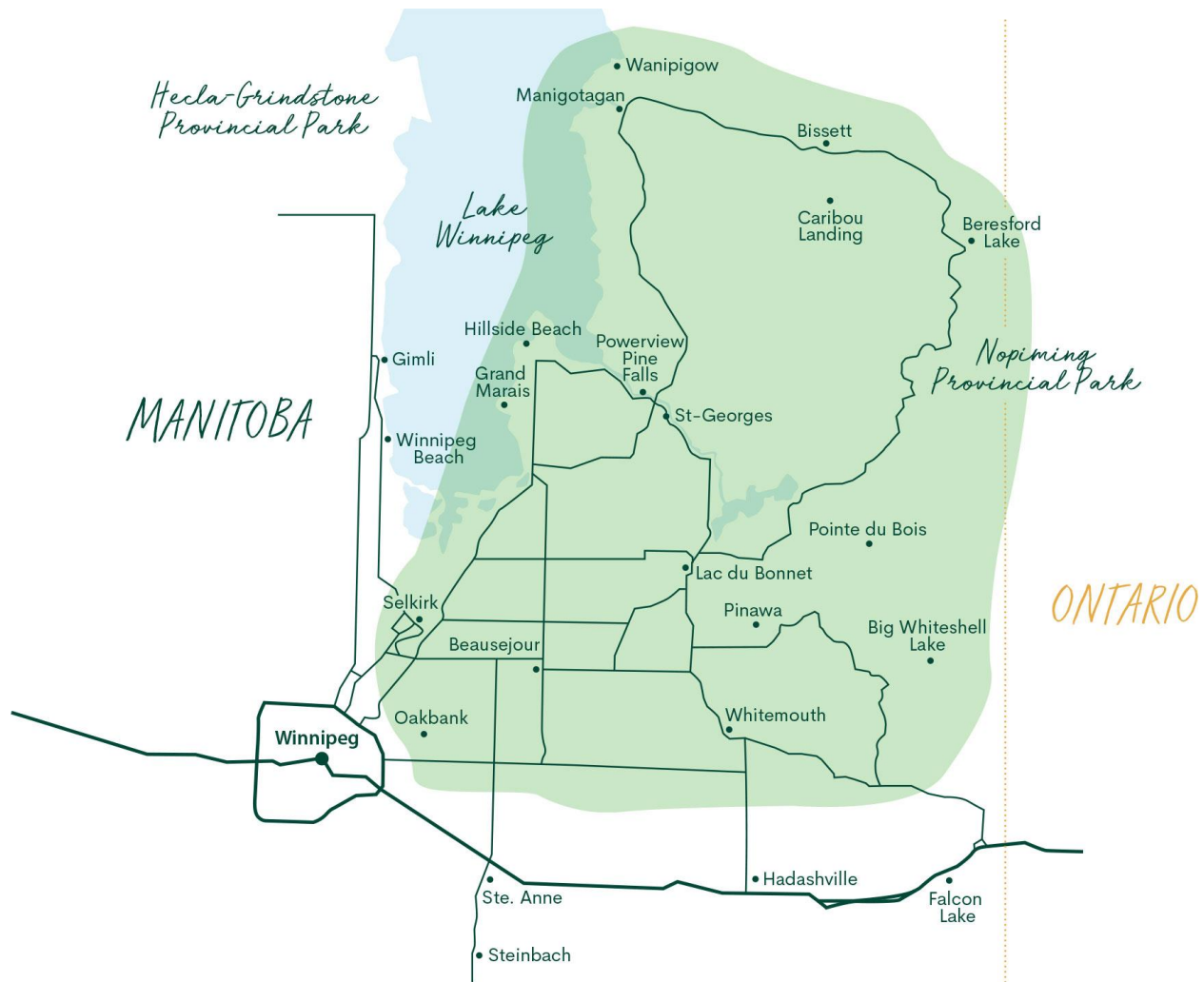


The Reaching Out Program is a companion program to the SARAH and SADI Programs. The program provides us with opportunities to share information on sexualized violence, relationship abuse, and best practices in addressing the root causes of violence and the needs of victims. Information is shared within the region with service providers, service groups, businesses and community members. Reaching Out connects with the community through:

- distribution of printed resources (pamphlets, posters, information cards & bookmarks)
- engagement through social media platforms (Facebook, webpage)
- printed and audio materials available through our resource library
- distribution of information packages to service providers, educators, and employers
- educational and awareness-raising events including a weekly girls' mentorship program
- publications in regional newspapers
- presentations and workshops to service providers, women's groups, service groups, businesses, and educators
- drop-in services at our office to provide information to survivors, secondary victims, service providers and community members

Survivor's Hope Crisis Centre sits on a number of regional and inter-agency committees to network with regional service providers to share information on programming. The Sexual Assault Advisory Committee (SAAC) works closely with community organizations, and agencies such as the Interlake-Eastern Regional Health Authority, RCMP, Klinik Community Health Centre and the Province of Manitoba to maintain comprehensive support programs for survivors and secondary victims of sexual assault regardless of their age, race, religion, colour, socio-economic status, age, ability or sexual orientation. Survivor's Hope is responsible for convening, running and recording these committee meetings.

3. Region of Operation



Survivor's Hope Crisis Centre Inc. provides services in eastern Manitoba – generally focusing on the region north of Highway #1 and east of Winnipeg, including Selkirk, to the Ontario border, extending as far north as Hollow Water.

The geography and population in eastern Manitoba is diverse. The south-west and west areas of the region are primarily agricultural, but more heavily populated with bedroom communities near Winnipeg and Selkirk. The eastern area is an expanse of small towns, Indigenous communities, provincial parks and vacation resorts. The population doubles through the summer months. The more northern areas are remote, with some communities only accessible by air and winter road systems. This area includes several First Nations. Approximately 16% of the whole region's population identifies as Indigenous while some communities have a much higher percentage than that.

4. History

In July 2002, a group of regional service providers and sexual assault crisis program advocates met to discuss sexual violence in the region. The meeting was chaired by a director from Winnipeg's Klinik Community Health Centre's Sexual Assault Crisis Program. Momentum following this meeting resulted in the formation of the founding board for Survivor's Hope Crisis Centre. The board identified our objectives in the fall of 2002 and we were incorporated January 30, 2003. In July, 2003 we received charitable status.

The Survivor's Hope Board spearheaded the creation of the regional Sexual Assault Advisory Committee, inviting representatives from RCMP, the regional health authority, Victim Services and Family Services to attend regular meetings to develop and maintain a regional Sexual Assault Crisis Intervention Protocol. We continue to meet quarterly. With protocol established, and with the support of Klinik, we developed a sexual assault crisis intervention program to meet our rural needs.

The SARAH (Sexual Assault Recovery and Healing) Program was piloted in the community of Pinawa in the spring of 2003, with additional program centres opening in Powerview-Pine Falls and Beausejour in the fall. Klinik Community Health Centre provided all the training to our SARAH Program volunteers annually until 2019 when we diversified our training team by adding Ka Ni Kanichihk and in 2020 plan to add Rainbow Resource Centre. Klinik continues to provide guidance and leadership as we grow our program.

In 2004 we began development of the SADI Program to address the beliefs and attitudes that contribute to sexual violence and relationship abuse. We piloted the SADI Program in 2005 in a handful of schools in the region. We have provided educational programming since, with school and student participation increasing each year. Each year, we lead approximately 130 workshops to nearly 2500 students. Enduring partnerships with regional school staff, school districts, and Public Health workers contribute to our success.

In 2013 we launched our Reaching Out Program which focuses on public education through awareness-raising campaigns, community and service provider training, special events, and social media communication platforms. This program does not receive operational funding and is project based. Each year we plan and apply for funds to create new projects.

5. Board of Directors 2019-20

EXECUTIVE DIRECTOR	Stephanie Klassen	MEMBERS AT LARGE:
CHAIR	Andrea Abrahamson	Samantha Roberts
VICE CHAIR	Connie Holmlund	Keran Storm
TREASURER	Crystal Stanley	Karli Vigfusson
SECRETARY	Julie Remillard	

6. Chair Report 2019–20: Andrea Abrahamson and Connie Holmlund

The Chair position is to manage and conduct meetings with the Board of Directors. I would like to thank my fellow directors for their work in 2019–2020, as well as the SADI, SARAH and Reaching Out staff, who provided valuable support to survivors of sexual assault and secondary victims in north-eastern Manitoba. This year we welcomed one new Board member, Karli Vigfusson, to our team.

As we have come to be accustomed, and value beyond words, Stephanie Klassen has continued to work tirelessly as Executive Director. Furthermore, she has increasingly taken on new tasks and challenges in her role. This year, Survivors' Hope has faced some unique and unprecedented challenges as a result of COVID-19. As a Board, we would like to acknowledge every staff's dedication, ingenuity and passion during this unprecedented time. We live with the unfortunate realization that periods of quarantine and isolation increase the risk and occurrences of sexual assault and intimate partner violence. I know all staff are striving to reach out and find ways to alter and improve accessibility to our program at this time.

Survivor's Hope Crisis Centre has continued to deliver successful programming through the SARAH, SADI and Reaching Out Programs, delivering over 108 workshops in the community. This number was lower than past years' due to school closures occurring in March. An online presence through social media was maintained and raised awareness of the organization and enables access to its programs and services. Continued improvements in our online presence were paramount, when face-to-face interactions became prohibitive. The Board will continue supporting staff and volunteers to continue their hard work and commitment to the communities in our region.

7. Executive Director's Report 2019–20: Stephanie Klassen

Our 2019–20 year has been exciting and full of growth. We started with the news that we had been awarded a \$216,060 four-year Capacity Building grant from Gov of Canada Dept of Women and Gender Equality – the biggest single grant we've received to date. We launched a new brand and a new website. We were also chosen to be one of three pilot sites in the country for new sexual health curriculum through Canadian Public Health Association. We ended the year with the invitation to enter stage 2 of the Canadian Women's Foundation Rebuilding Lives grant process – if granted this will allow us to run a follow-up counselling program for three years. Expanded follow-up services for SARAH program participants has been a hope and dream for a number of years.

SADI Program delivery was possible with funding through the Government of Manitoba Family Violence Prevention Program (Family Services) and Interlake-Eastern Regional Health Authority Teen Clinics through Public Health.

The Reaching Out Program was funded through Government of Canada Department of Woman and Gender Equality, Government of Canada Department of Justice, Canadian

Women's Foundation, Jewish Foundation of Manitoba, and North East Regional Sexual Exploitation Team (through Tracia's Trust).

The SARAH Program funding was provided by Manitoba Justice, Lac du Bonnet Health Auxiliary, United Way, Togs n Treasures, and Pinawa Foundation.

Funding for all programming came in from local service clubs, businesses and foundations, private donations, and the fundraising efforts of the Board of Directors.

Thank you to the Board of Directors, SADI staff, SARAH workers, and dedicated partners for supporting Survivor's Hope through 2019-20. I would like to thank staff who contributed to our success: Stephanie Klassen, Alexandra Ross, Lisa Maher, Erica Hildebrand (left August 2019), Candice Perry (joined August 2019), Kristen Lobay (joined Sept 2019) for working so hard to deliver programming in eastern Manitoba. I would also like to thank our directors: Samantha Roberts, Crystal Stanley, Julie Remillard, Connie Holmlund, Karli Vigfusson, Keran Storm, and our Chair, Andrea Abrahamson for keeping us on track, and Carol Sandul, our bookkeeper, for her hard work during the year.

Programs and Projects:

SARAH

"Offering hope and validation for those affected by sexual assault."

The SARAH program supports the regional Sexual Assault Crisis Intervention Protocol by providing trained sexual assault crisis intervention workers to support victims presenting at regional hospitals, RCMP detachments and our Pinawa office. As of January 31 2020 we had a dedicated group of 15 SARAH workers providing support services on a volunteer basis. As the fiscal year was coming to a close we looked forward to the next SARAH training session in April 2020. SARAH workers are essential for program delivery and we acknowledge their dedication.

We completed a review of SARAH files from 2014-2019 and noted a few trends:

- The number of SARAH call-outs are steadily increasing
- The best outcomes result from increased communication between sexual assault response team members
- Hospital wait times have increased
- SARAH worker response times remain consistent

SADI

"Preparing youth for strong, healthy and respectful relationships."

Through 12 SADI workshops we shared information with youth on healthy, respectful and safe relationships. Our workshops focussed on delivery of information to youth in grades 6, 8, 10 and 12 at a dozen regional schools. Workshop topics addressed healthy relationships, as well as crime, safety and victimization issues associated with unhealthy and abusive relationships. We updated and revised SADI workshops through last summer to be more in line with the current needs of youth. In 2019-20, we delivered 108 workshops to 2002 students.

Reaching Out Program

Reaching Out provides us with opportunities to share information on sexualized violence, relationship abuse, and best practices for regional service providers, service groups, and community members. We spent time engaging community through activities such as community and service provider presentations and displays, newspaper articles, Facebook posts, Webpage updates, group emails, meetings and committee work.

We completed a number of projects under Reaching Out. These included:

- Grandmothers Walk in Sagkeeng and Hollow Water.
- Host a lunch event with guest speaker Barbara Bowes on Workplace Sexual Harassment for rural workplaces as part of Victim and Survivors of Crime Week
- Participated in Kick Ass Women's Day in Powerview.
- Participate in Nova House Women's Wellness Day
- Sexual Assault Awareness Month displays in regional hospitals and clinics.
- Participated in the Andrew Dunn Walk with a table display.
- Several visits to each SARA site including all regional hospitals and RCMP detachments
- Sagkeeng Community Round Dance and information sharing during Substance Use Awareness Week
- Presentations to a number of new classes at Red River College Selkirk Campus
- White Ribbon Campaign during 16 Days of Activism
- Presentation on sexual assault trauma at Nova House

By January 2020 we were half way through year four of the Girls Mentoring Program in Sagkeeng and Powerview schools; more than 30 girl-identified students joined the program in Sept 2019. Funding through the Canadian Women's Foundation continues until July 2020 and we have applied to renew this funding for another four years.

Our Capacity Building Project: Decolonize and Grow, began in 2019. The goal of the project is to work toward decolonizing our work by starting with our SADI workshops. We hired Rebecca Chartrand, an Indigenous Education Consultant to review and suggest edits to all

our SADI content. We also participated in 5-day Ending Violence Against Indigenous Women and Girls training, facilitated by Ka Ni Kanichihk in partnership with Manitoba Harm Reduction Network and Battered Women Support Services of Vancouver. All our staff, one Board member, and five SARAH volunteers were in the training. We also opened it up to community members and service providers in Sagkeeng to join us free of charge and .

Sexual Assault Advisory Committee (SAAC)

The Sexual Assault Advisory Committee (SAAC) is an inter-agency committee of first contact service providers working to address the issue of sexual violence in the region. The Committee works to identify gaps in service provision for victims of sexual violence. Recommendations are made to expand current services or develop new programming to address gaps in services. The gaps are addressed by the stakeholder organizations most prepared to address the identified issue. This group was instrumental in the development of the regional sexual assault crisis intervention protocol and regularly reviews protocol to keep it up to date. The committee reviewed the review of SARAH case files and identified the strengths and weaknesses from which we can learn.

The Committee continues to meet quarterly. A core group of representatives from regional stakeholders attend the SAAC meetings: Survivor's Hope Crisis Centre, Interlake-Eastern Regional Health Authority (Acute Care, Mental Health, and Public Health), Child and Family Services, Victim Services and five regional RCMP detachments. Klinik Community Health Centre's Sexual Assault Crisis Program continues to advise us as protocol evolves to meet changing and challenging issues.

Other Regional Committees:

- North East Regional Sexual Exploitation (NERSE) Team to address sexual exploitation
- Blue Water Interagency Committee to network with service providers in the Pine Falls area
- Interlake Sexual Exploitation Educators (ISEE) to address sexual exploitation in Selkirk and the Interlake region
- FASD Coalition to advocate for supports for children and adults at greater risk of sexualized violence
- Family Violence Consortium to network, learn from, and advocate with other Family Violence funded agencies

Resource Library:

We currently have more than 85 books and talking books in our resource library. These books are available through the Pinawa Public Library. The public has access to these items through the Manitoba Inter-Library Loan System. The books collected focus on empowering individuals to prevent victimization and provide information to reduce the impact of victimization.

Funding:

I would like to thank the regional, provincial and national organizations, and individuals, that have partnered with us over the past year to help us meet our mandate to address the issue of sexual violence and relationship abuse. With their support our programs and projects benefit many of the residents in north-eastern Manitoba.

Thank you to the following for their financial and in-kind support:

Book Rack sales in Pinawa
Canadian Women's Foundation
Interlake-Eastern RHA Teen Clinic
Gov of Canada Dept of Justice
Gov of Canada Dept of Women and
Gender Equality
Gov of Manitoba Family Violence
Prevention Program

Gov of Manitoba Dept of Justice
Gov of Manitoba Tracia's Trust
Jewish Foundation of Manitoba
Pinawa Foundation
Togs n Treasures
United Way
Numerous Private Donations
Board of Directors Fundraisers

7. Financial Statements

3:48 PM

2020-06-11

Accrual Basis

Survivor's Hope Crisis Centre Inc.

Profit & Loss by Class

February 2019 through January 2020

	Admin	Reachin...	Sadi	SARAH	Unclassi...	TOTAL
Ordinary Income/Expense						
Income						
Fundraising	1,661.28	0.00	0.00	0.00	0.00	1,661.28
Government Agency						
Federal	0.00	54,783.00	0.00	0.00	0.00	54,783.00
Provincial	0.00	0.00	47,414.74	33,250.00	0.00	80,664.74
Regional	0.00	4,700.00	0.00	0.00	0.00	4,700.00
Total Government Agency	0.00	59,483.00	47,414.74	33,250.00	0.00	140,147.74
Interest	442.75	0.00	0.00	0.00	0.00	442.75
Non-charity						
Regional Organizations	4,362.00	14,882.11	0.00	1,250.00	0.00	20,494.11
Total Non-charity	4,362.00	14,882.11	0.00	1,250.00	0.00	20,494.11
Private Foundations	0.00	34,000.00	0.00	1,500.00	0.00	35,500.00
Tax-receipted gifts						
Individual Donations	1,184.97	0.00	0.00	52.76	0.00	1,237.73
Total Tax-receipted gifts	1,184.97	0.00	0.00	52.76	0.00	1,237.73
Total Income	7,651.00	108,365.11	47,414.74	36,052.76	0.00	199,483.61
Expense						
EXPENSES BY CLASS						
Advertising & Promotions	0.00	7,037.50	0.00	0.00	0.00	7,037.50
Bank Service Charges	113.52	0.00	0.00	0.00	0.00	113.52
Bookkeeping Subcontracting	0.00	1,281.03	1,281.05	1,281.06	0.00	3,843.14
Honoraria/Volunteer Appreciation	0.00	1,000.00	0.00	0.00	0.00	1,000.00
Licensing & Fees	215.00	345.10	345.10	345.18	0.00	1,250.38
Office Expense	0.00	0.00	5.62	0.00	0.00	5.62
Postage	18.00	59.28	10.90	12.12	0.00	100.30
Printing	0.00	334.07	0.00	21.60	0.00	355.67
Professional Fees	500.00	0.00	0.00	0.00	0.00	500.00
Program/Resources	0.00	9,377.93	209.51	181.48	0.00	9,768.92
Rent	0.00	0.00	330.00	0.00	0.00	330.00
Training - Staff	95.00	14,135.58	994.10	2,061.56	0.00	17,286.24
Travel - Board	1,055.40	0.00	0.00	0.00	0.00	1,055.40
Travel - Staff	0.00	9,303.23	4,620.61	1,149.96	0.00	15,073.80
Travel - Volunteer	0.00	78.96	0.00	139.65	0.00	218.61
Utilities						
Internet	0.00	315.00	0.00	0.00	0.00	315.00
Telephone	0.00	475.00	0.00	0.00	0.00	475.00
Total Utilities	0.00	790.00	0.00	0.00	0.00	790.00
Volunteer Appreciation	293.61	0.00	0.00	301.33	0.00	594.94
Wages & Employer Expenses						
Administration	1,286.50	0.00	0.00	0.00	0.00	1,286.50
Employee Benefits-CPP	63.93	2,626.23	1,105.11	951.36	0.00	4,746.63
Employee Benefits-EI	30.57	1,334.75	583.15	507.05	0.00	2,455.52
Employee Benefits-Statutory Pay	0.00	1,737.31	644.81	854.46	0.00	3,236.58
Employee Benefits-Vacation Pay	70.86	2,447.10	1,012.90	1,052.65	0.00	4,583.51
Pager	0.00	0.00	0.00	7,117.50	0.00	7,117.50
Program	0.00	52,022.71	22,674.25	13,867.50	0.00	88,564.46
Training	0.00	2,802.50	1,423.50	-442.00	0.00	3,784.00
Workers Compensation	0.00	62.92	62.92	62.93	0.00	188.77
Wages & Employer Expenses - Other	500.00	0.00	0.00	0.00	0.00	500.00
Total Wages & Employer Expenses	1,951.86	63,033.52	27,506.64	23,971.45	0.00	116,463.47
Total EXPENSES BY CLASS	4,242.39	106,776.20	35,303.53	29,465.39	0.00	175,787.51

3:48 PM

2020-06-11

Accrual Basis

Survivor's Hope Crisis Centre Inc.

Profit & Loss by Class

February 2019 through January 2020

	<u>Admin</u>	<u>Reachin...</u>	<u>Sadi</u>	<u>SARAH</u>	<u>Unclassi...</u>	<u>TOTAL</u>
SARAH						
Utilities						
Cell Phone (1/6 Year)	0.00	210.00	0.00	0.00	0.00	210.00
Total Utilities	<u>0.00</u>	<u>210.00</u>	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>	<u>210.00</u>
Total SARAH	<u>0.00</u>	<u>210.00</u>	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>	<u>210.00</u>
Total Expense	<u>4,242.39</u>	<u>106,986.20</u>	<u>35,303.53</u>	<u>29,465.39</u>	<u>0.00</u>	<u>175,997.51</u>
Net Ordinary Income	<u>3,408.61</u>	<u>1,378.91</u>	<u>12,111.21</u>	<u>6,587.37</u>	<u>0.00</u>	<u>23,486.10</u>
Net Income	<u><u>3,408.61</u></u>	<u><u>1,378.91</u></u>	<u><u>12,111.21</u></u>	<u><u>6,587.37</u></u>	<u><u>0.00</u></u>	<u><u>23,486.10</u></u>

Survivor's Hope Crisis Centre Inc.
Balance Sheet
As of 31 January 2020

	31 Jan 20
ASSETS	
Current Assets	
Chequing/Savings	
SICU Shares	6.11
Sunova-Canada Helps SSUP#2	10,470.96
Sunova Chequing	45,696.71
Sunova Savings	10,767.49
Total Chequing/Savings	66,941.27
Accounts Receivable	
Accounts Receivable	9,000.00
Total Accounts Receivable	9,000.00
Total Current Assets	75,941.27
Fixed Assets	
Furniture and Equipment	2,794.42
Total Fixed Assets	2,794.42
TOTAL ASSETS	78,735.69
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
Accounts Payable	1,003.41
Total Accounts Payable	1,003.41
Other Current Liabilities	
GST/HST Payable	-4,279.39
Payroll Liabilities	1,033.94
Total Other Current Liabilities	-3,245.45
Total Current Liabilities	-2,242.04
Total Liabilities	-2,242.04
Equity	
Opening Balance Equity	6,327.99
Unrestricted Net Assets	51,163.64
Net Income	23,486.10
Total Equity	80,977.73
TOTAL LIABILITIES & EQUITY	78,735.69

Visser Financial Services

15 Standish Place
Winnipeg MB R2V 1P3

June 8, 2020

NOTICE TO READER

I have reviewed the Statement of Financial Position of Survivor's Hope Crisis Centre Inc. as at January 31, 2020 and the Statement of Operations for the fiscal year February 1, 2019 to January 31, 2020

During the review I prepared a list of issues which needed to be addressed in order to provide sufficient supporting documentation for financial transactions. All the necessary changes were completed by the bookkeeper and included in the attached information package.

I have not performed an audit on these financial statements and, accordingly, I express no assurance thereon.

Readers are cautioned that these Financial Statements may not be appropriate for their purposes.

Hendrik Visser CPA CGA



Visser Financial Services